

Tucker Free Library – Annual Report 2011

The Tucker Free Library has a long history of being a critical asset to the Henniker community, serving as an outlet for lifelong learning, a conduit to the world of information through technology, and a gathering place for all.

Downloadable Books and Advantage Program

In 2006 the TFL introduced the concept of downloadable audiobooks to our patrons. The State Library of NH spearheaded the effort to provide an affordable option for our patrons with evolving technologies. By joining the state consortium of libraries, we were able to provide downloadable audiobooks. During the past year the service has expanded to include not only audiobooks and ebooks but also formats compatible with additional devices including iPods, Kindles, and Nooks. Since its launch, the number of books downloaded by Henniker residents has more than doubled!

USE STATISTICS FOR DOWNLOADABLE DIGITAL CONTENT AT TUCKER FREE LIBRARY

	Annual Total of all media types	Windows Media Players	Ebooks (including Nook)	iPods/iPads	Kindles
2006	117*	117*	N/A	N/A	N/A
2007	685	685	N/A	N/A	N/A
2008	837	837	N/A	N/A	N/A
2009	1119	1119	N/A	N/A	N/A
2010	1388	940	56	157	N/A
2011	1776	1082	321	328	59 **

* Launched in September 2006

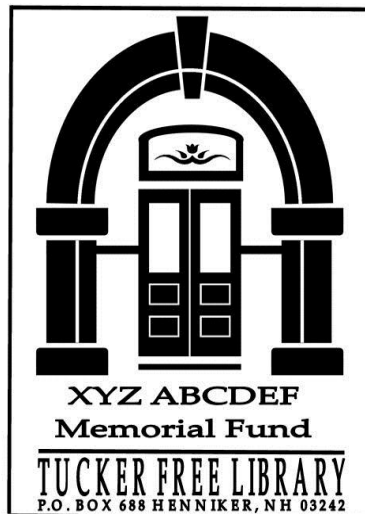
** Launched in September 2011

In 2012 the Tucker Free Library will continue to promote the emerging technology of downloadable books, offering additional titles and formats through our catalog. Once logged into our site you will see all of our traditional books, all of the NH Downloadable Books (OVERDRIVE), and ADVANTAGE titles. These titles are being purchased for the exclusive use of our patrons, reducing the wait time for popular titles as well as offering materials of interest to our community!

Follow-up on Apollo Catalog & Circulation Package

In December of 2010 the staff of the library completed the process of moving to a new circulation package. This software includes a much more dynamic catalog for our patrons. It includes the cover art, reviews, and opportunities to customize contact options for overdue notifications as well as reserve availability. Patrons can now receive these types of notifications via email or text message, saving both

time and, in the case of overdue notifications, money. The catalog also provides the user with easy login access to our catalog, the NH Downloadable Book Program, and the various databases that are provided by the State Library.



New logo for Tucker Free Library

The staff of the Tucker Free Library designed and developed a new logo to be used on library promotional materials, bookplates, and our website. Along with the development of the logo, staff members revised the bookplates used in all materials added to the collection. This new design has greatly reducing processing time, the use of adhesives, and cost per label. The new bookplate allows for a more professional memorial plate. Cost to design and develop new logo: \$0.

Tucker Free Library Website

The TFL website www.tuckerfreelibrary.org has been restructured and content has been added. Enhanced content includes a monthly list of new materials arriving at TFL, links to various databases, and the Online Newsstand, which provides full-text access to popular magazine titles. Finally, mobile Web access will begin in the Spring of 2012!

Tucker Free Library

TUCKER FREE
LIBRARY HOME

EMPLOYMENT
OPPORTUNITY

ONLINE
NEWSSTAND

DOWNLOADABLE
BOOKS

NEW IFL
CATALOG!

About Tucker Free
Library

Library Calendar

Teen Blog

KID'S
CONNECTION



Just some
of the
titles on
the Online
Newsstand

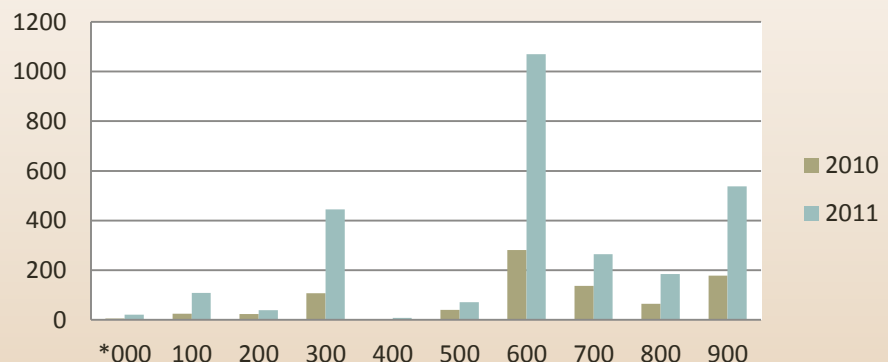
Contact the library at 428-3471 for access information and the password for the Online Newsstand!

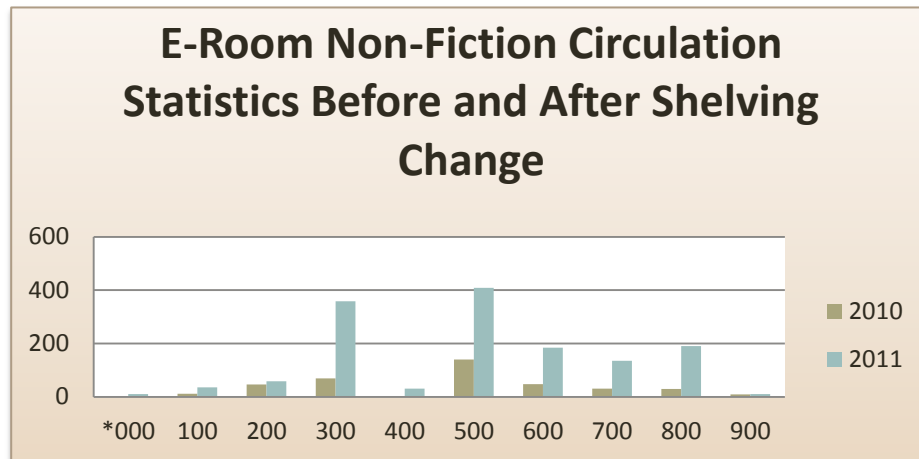
Feedback on reorganization of collection

Staff members spent substantial time reorganizing the physical layout of both the Main Floor and the Children's Room. On the Main Floor the small genre collections were integrated into the fiction stacks, and the biographies were integrated into the non-fiction stacks to create an easier to use, consolidated collection. Along with the work to eliminate the genre collections, considerable effort has been made to make our Adult Nonfiction collection not only relevant but also current. Because of this we have seen marked increases in the use of the nonfiction collection,

especially in the 300's (job search/resume writing, green living), the 600's (gardening, cooking, home maintenance, animal husbandry, homesteading, and home design/organization), the 700's (sports, fitness, and textile crafts), and finally the 900's (history).

Main Floor Circulation Statistics 2010 vs. 2011





The Children's Room has been made more "kid-friendly" with the introduction of collection areas. Research supports that children come to the library to browse a subject; they are not necessarily looking for books by a particular author. When small

children come to the library, they want books on trucks, trains, ballerinas, animals, and dinosaurs. To this end, our Children's Room collection was organized into categories. For example, both fiction and nonfiction books on trucks will now be located on the same shelf, making the search for books and the learning process more intuitive for youngsters. Connecting our collection to the specific interest of children and their parents means that our library is responding directly to the community's needs and empowering our users to explore, learn, and take full advantage of the collection! The statistical analysis comparing the circulation numbers before and after the change shows a 250% increase in use of the nonfiction materials!!!! The largest increase was seen in the 500's, followed by the 300's, the 800's, the 600's and the 700's.

Building Improvements

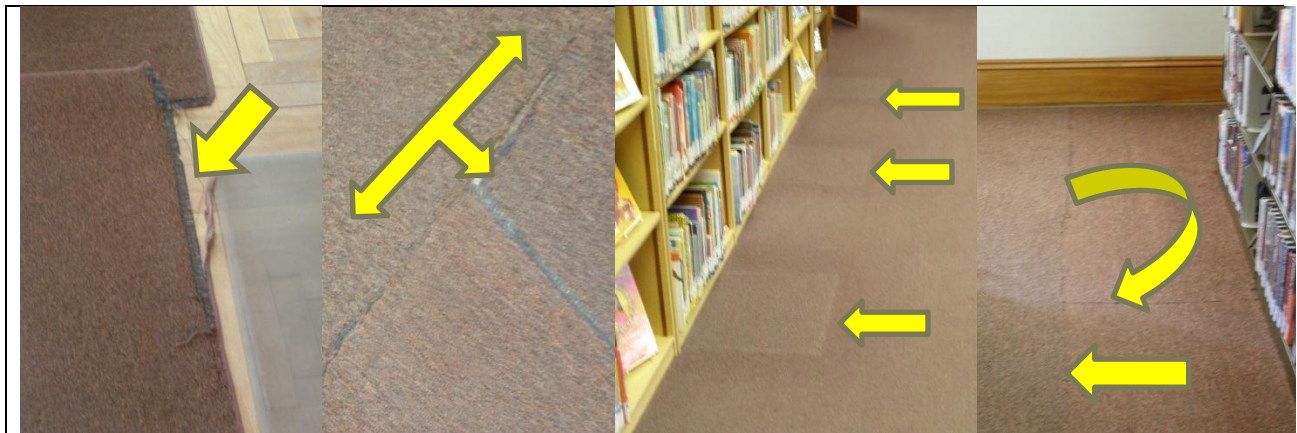
- Doors in the meeting room – Two new doors were added to the lower level meeting room/storage area. The exterior door was installed with a keypad lock and the interior door replaces a tarp and curtain. These two improvements were made to better secure the lower level as well as create a more energy efficient space. Cost for two customized doors: \$1950.00.
- Cabinet doors were also added to the shelving areas behind the Main Floor circulation desk. This area was used as display space but it was found to be invisible to patrons and books would not circulate. Additional storage space was created by adding doors and hardware to this space. Cost for customized cabinetry: \$405.90.

Continuing Maintenance Issues

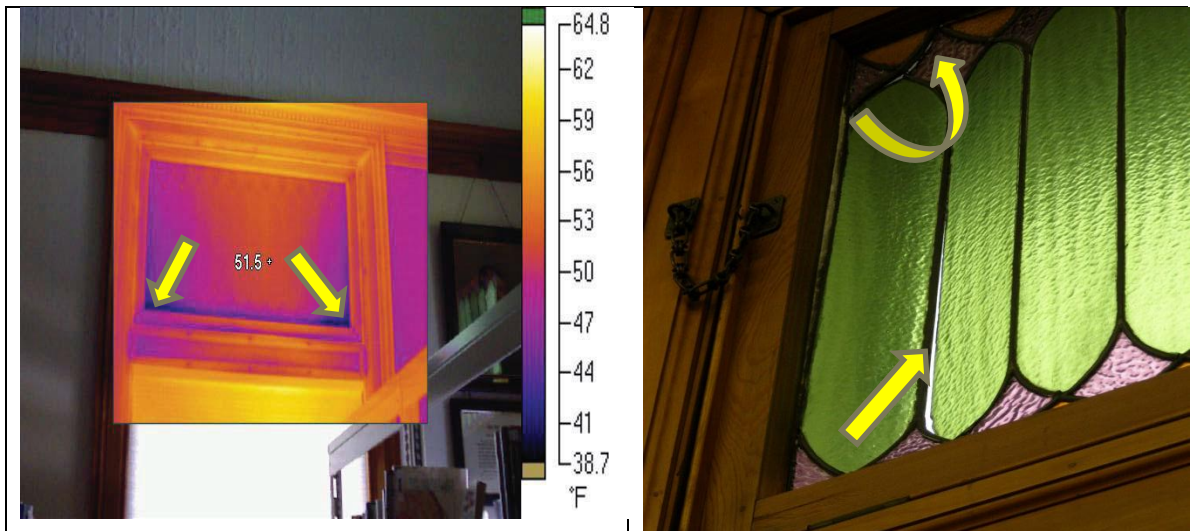
- Painting -- The white trim on the exterior of the building has continued to deteriorate resulting in significant scaling and peeling (first reported in the 2008 Town Report). To avoid expensive damage of the architectural details of the trim, the trustees have prioritized this project into components. The top priority is the front of the building (\$5,000), the school side (\$2,000), the parking lot side (\$2,000) and the grange side (\$2,000). The total cost of the project is \$11,000.



- Carpeting on the Main Floor needs to be replaced (first reported in the 2008 Town Report). There are many areas where the carpeting on the Main Floor is fraying & wearing thin. The lower level carpeting also needs to be addressed; there is significant wear and rippling in the E-room, the J-room, and the hallway to the public restroom. (Quote: Yet To Be Determined.)



- Antique stained glass windows above the large windows on the Main Floor need to be refurbished. This was first reported in the 2008 Town Report and the energy audit by the Jordan Institute found significant air escape. “In order to keep the original windows, we suggest having them repaired and installing gaskets so that they close properly and tightly saving on heating and cooling.” (Jordan Institute, “The Town of Henniker Energy Analysis of Municipal Buildings,” p. 45.) Quote: Yet To Be Determined.



Comments on Jordan Report

The Tucker Free Library building was included in the recent municipal energy audit completed by the Jordan Institute. Most remarkably, the Jordan Institute recognized library staff for their energy efficiency. “By comparing the Tucker Free Library to other Libraries across the United States they are in the 85th percentile. This means that 15% of libraries are more energy efficient and 85% are less energy efficient. **However, we know this to be because of the low temperatures the building is heated to, the low use of air conditioning in the summer, very low hot water use, and low electrical use due to the diligence of the library staff. If the library were to use energy as a typical library does, there would be a large increase in the ENERGY USE and COS USE numbers. Therefore these numbers and comparisons do not accurately represent the efficiency of the building’s actual performance, but rather the behavior of the library staff.”** (Jordan Institute, “The Town of Henniker Energy Analysis of Municipal Buildings,” p. 43).

In the Jordan Institute Report, improvements were grouped into four areas: Building Envelope, Mechanical System, Electrical System, and Renewable Energy Upgrades. These improvements include:

Building Envelope Upgrades	Description	Capital Investment	Annual Savings
	Air seal attic. Build wall and attic door at top of stairs	\$18,354.00	\$495.00
	Repair worn gaskets on 7 hopper windows in junior room	\$350.00	\$220.00
	Replace door with insulated door; insulated and air seal around new frame in the junior room	\$1,000.00	\$110.00
	Install fireplace balloon	\$90.00	\$275.00
	Repair and install gaskets on 8 stained glass windows	\$800.00	\$275.00
	Add weather stripping to doors to the stairwell	\$120.00	\$220.00
	Cap and insulate unused return/supply ducting	\$450.00	\$220.00
	Remove header trim, air seal and insulate cavity above pocket door	\$250.00	\$220.00
	Insulate the walls of the mechanical and archive room	\$1,532.00	\$165.00
Mechanical System Upgrades			
	Insulate all hot water piping	\$200.00	\$55.00
	Repair and add insulation to exposed duct work	\$500.00	\$55.00
	Testing and balancing ducts	\$1000.00	ND
Electrical System Upgrades			
	Add day lighting controls to the main level	\$8200.00	\$233.00
Renewable Energy System Upgrades			
	Install solar powered retrofit to old lamp posts	\$1,300.00.	ND

Donations and Trust Funds

Thank you to the patrons who donated \$145 to the library by dropping their loose change into the donation boxes at our circulation desks! In addition to this support we also received donations from:

- Bob & Sue Pennock for Betty Swanson
- Rodney & Carolyn Patenaude for Betty Swanson
- Jennifer Connor for Betty Swanson
- Bill & Kathy Hadley for Betty Swanson
- White Mountain Capital Matching Gift for Betty Swanson on behalf of Jennifer Connor
- Elizabeth & Ephraim Dobbins for Suzanne Dobbins

- Alicia and David Macleay for Mary F. Kjellman Fund
- Martha Nemicollo for Mary F. Kjellman Fund
- Anne Sayce for the General Fund
- Anonymous for General Fund
- Henniker Rotary for Walter K. Robinson Fund
- Helen B. Holmes for the Francis O. Holmes Fund
- Rodney & Carolyn Patenaude for Robert Fitch Fund
- Henniker Rotary equipment donation
- Rebecca & Peter Josephson for General Fund
- Judie Englander & John Echternach for General Fund

Proceeds from established funds continue to greatly benefit the operation of the library and also allow the purchase of equipment, books, and media in specific categories. These funds include: Marjorie B. Bennett Fund, Scott J. Berry Fund, Helen M. Cammett Fund, Anna L. Childs Fund, D&W and E.L. Cogswell Fund, L.A. Cogswell Fund, Willis Cogswell Fund, Alice Colby Fund, James W. Doon Fund, Robert N. Fitch Fund, Francis O. Holmes Fund, A.D. Huntoon Fund, Mary F. Kjellman Fund, Henry Preston Fund, Walter K. Robinson Fund, Ann S. Soderstrom Fund and the George W. Tucker Fund.

Submitted on behalf of the Trustees of the Tucker Free Library by Lynn M. Piotrowicz, Director.

A handwritten signature in black ink, appearing to read 'Lynn M. Piotrowicz', with a large, stylized flourish at the end.

