### **TUCKER FREE LIBRARY, 2022**

While it has taken some time to recover from the pandemic, the summer of 2022 puts a clear mark on the calendar that Henniker residents are ready to put the past two years of Covid-19 life behind us. People came into the library; they took a seat at the community puzzle table; they met with neighbors at book discussions; and they spent time browsing and chatting in the stacks! During the six weeks of inperson programming, participants heard stories and learned about the underground railroad, octopuses, water, and buoyancy. A new Saturday Arts & Craft program was designed for youth. Library patrons enjoyed a lawn party that included jumbo yard games and snacks (thanks to a generous donation from the HCS Student Government). Our adult patrons had fun with our first-ever summer BINGO challenge, while families enjoyed the library's annual scavenger hunt, a story walk, and other fun activities. When all was said and done, 2,766 people visited the library and saved \$104,588 checking out 3,453 library items in just the period from June 21 through the end of July!

As we began 2022, the TFL trustees articulated their goal to restore Sunday hours and make the weekday hours consistent over the remaining days. Prior to setting the final post-pandemic hours of operation, trustees were presented with data and analysis based on the circulation numbers per hour for a five-year period. Trustees also requested that daily traffic statistics be recorded to offer a secondary data point for future decision making - a practice that was launched immediately continues to date. Other routine data collection and analysis includes circulation, hourly foot traffic, daily visits, digital vs physical materials, number of card holders and one-time users, to name a few. Analysis, summary reports and updates of these can be found at tuckerfreelibrary.org or can be made available by asking any TFL staff member.

The fall of 2022 saw the return of the after-school patrons. The library is offering a chance for Henniker youth to learn, to grow, and to socialize with others in a warm and safe environment. They are borrowing books, participating in our new graphic novel book club, meeting with friends, using the library computers, and playing games. The vast majority of afterschool users are respectful, polite and considerate of materials, staff, rules and their peers. We appreciate those patrons and encourage such behavior from all who enter the TFL doors.

In short, 2022 was a very good year for the Tucker Free Library. New staff, new programs and new users gave a heartfelt lift to our atmosphere. As always, TFL stayed within its budget limitations, but was able to offer new programs, services and materials for patrons. We continue to work closely with town officials and the public to figure out how to address the ongoing challenges of accessibility and safety and we hope to see greater progress in the coming year.

We encourage all Henniker residents to review and ask questions or express concerns about the operation and utilization of the TFL as an important town resource.

# Tucker Free Library WE MADE A DIFFERENCE IN 2022

# \$422,961.00

• We doubled our savings! Up from \$227,689.99 in 2021

\$AVING\$

USE

# 73% of checkouts since June

- The beginning of summer marked the resurgence of use
- 2,766 visits between June 21st and July 31st
- 3,453 items were checked out during that time

# 76% of checkouts-physical

- Of those downloads, 60% are for eAUDIOBooks. Why you ask? How many people have new cars with NO CD player?
- Our patrons still like to read actual books!

ADAPT

### Service Innovations

- Over 600 patrons are now receiving a monthly newsletter from library
- Library staff assisted countless residents with technology issues ranging from printing return labels, to demonstrating how to use smartphones for boarding passes, to signing up for unemployment or pandemic services

# Marching forward

 Circulation statistics nearing or exceeding pre-pandemic levels in last 6 months of 2022



- Computer access for kids RESTORED
- Service hours on evenings and weekends RESTORED
- In-person programming RESTORED

...yep books, but so much more!

### PATRON USE STATISTICS

| CATEGORY                                    | PATRONS | CIRCULATION |
|---|---------|-------------|
| New Patrons                                 | 171     |             |
| AL 11 D                                     | 000     | 44.704      |
| Adult Residents                             | 833     | 14,761      |
| Juvenile Residents                          | 267     | 4,188       |
| Interlibrary Loan Partners                  | 232     | 977         |
| NEC Students/Residents                      | 2       | 3           |
| NEC Staff                                   | 2       | -           |
| Tucker Free Staff                           | 13      | 902         |
| SAU 24 Full Time Staff/Non-Resident         | 1       | 21          |
| Provisional                                 | 4       | 6           |
| Non-Resident \$50 Fee Paid                  | 5       | 132         |
| New Member                                  | -       | 4           |
| Home Delivery                               | -       | 11          |
| Book Club                                   | 2       | 5           |
| TOTAL                                       | 1,361   | 21,010      |
| 2022 Library Appropriation                  | \$      | 236,621.00  |
| Money Saved by Henniker Residents Using TFL | \$      | 422,961.00  |

### MATERIAL USE STATISTICS

| NUMBER OF   | CIRCULATION |
|---|-------------|
| Materials checked out at Library                    | 21,010      |
| Materials downloaded by patrons                     | 8,215       |
| Materials checked out by Interlibrary Loan Partners | 935         |
| Interlibrary loan requests made by our patrons      | 985         |
|   | 31,145      |

### **COLLECTION STATISTICS**

| MATERIAL AREA   | ADDED | DISCARDED |
|-----------------|-------|-----------|
| Adult Materials | 755   | 1,189     |
| Early Readers   | 231   | 223       |
| Middle Readers  | 159   | 2         |
| Teen Readers    | 49    | 0         |
| STEAM Kits      | 5     | 0         |
| Audio Materials | 54    | 191       |
| Video Materials | 78    | 0         |
|                 | 1,331 | 1605      |

### eCONTENT - NH DOWNLOADS



|    | YEAR | MEMBERSHIP FEE | CIRCULATION | COST/CIRC  |
|----|------|----------------|-------------|------------|
|    | 2008 | \$<br>500.00   | 759         | \$<br>1.32 |
|    | 2009 | \$<br>550.00   | 1,090       | \$<br>0.50 |
|    | 2010 | \$<br>550.00   | 1,308       | \$<br>0.42 |
|    | 2011 | \$<br>700.00   | 1,819       | \$<br>0.38 |
|    | 2012 | \$<br>875.00   | 3,018       | \$<br>0.29 |
|    | 2013 | \$<br>1,000.00 | 3,841       | \$<br>0.26 |
|    | 2014 | \$<br>1,103.00 | 3,979       | \$<br>0.25 |
|    | 2015 | \$<br>1,103.00 | 4,989       | \$<br>0.22 |
|    | 2016 | \$<br>1,159.00 | 5,201       | \$<br>0.22 |
|    | 2017 | \$<br>1,337.00 | 5,853       | \$<br>0.22 |
|    | 2018 | \$<br>1,676.00 | 6,390       | \$<br>0.26 |
|    | 2019 | \$<br>1,751.00 | 6114        | \$<br>0.28 |
|    | 2020 | \$<br>1,890.00 | 6665        | \$<br>0.28 |
|    | 2021 | \$<br>1,956.00 | 6782        | \$<br>0.19 |
|    | 2022 | \$<br>1,922.00 | 8215*       | \$<br>0.23 |
| 26 | 2)   |                |             |            |

<sup>\*</sup>Use: Audio (4,877), eBook (2,672), Magazine (666)

#### **DONATIONS RECEIVED**

#### **MARTHA NEMICCOLO**

For the Mary F. Kjellman Fund

#### **ALICIA & DAVID MACLEAY**

For the Mary F. Kjellman Fund

#### **WILLIAM & DARBY MCGRAW**

General Fund

#### **JOSEPH & JOANNE GRADY**

General Fund

#### THE GRADY FAMILY

To Honor Joseph and Joanne Grady

#### SKIP & CAROLYN MCKEAN

General Fund

#### **LAURA M BUCCI**

General Fund

#### DAN DACOSTA

General Fund

# HENNIKER COMMUNITY SCHOOL- STUDENT GOVERNMENT

Proceeds from book sale— General Fund

# EVERYONE WHO DROPPED THEIR SPARE CHANGE IN THE DONATION BOXES AT CIRCULATION DESKS.

\$160.52— General Fund

### TO THE FRIENDS OF TUCKER FREE

Without whose generosity, Henniker would be void of the special things you do to support excellent library service.

**MUCH GRATITUDE TO** the Saturday morning garden clean-up crew, the Henniker Beautification Alliance, and the Henniker Parks Department for keeping our exterior looking good!

**THANKS** ... to everyone who has offered programs, led book discussions, taught us games, and helped with the community puzzle. Henniker residents have sought to reconnect with friends and neighbors, the library serving as the safe place to do so!

#### THIS REPORT IS SUBMITTED BY...

Lynn M. Piotrowicz, M.A., M.L.S. Library Director

# ON BEHALF OF THE TRUSTEES OF THE TUCKER FREE LIBRARY ...

Frances Tain, Chair Debra Kreutzer, Treasurer Anne Crotti, Friends' Liaison E. Joseph Petrick, Secretary John Capuco

## TUCKER FREE LIBRARY - TREASURER'S REPORT 2022

| REVENUE                       |                  | 2022 INCOME |
|-------------------------------|------------------|-------------|
| Personnel Appropriation Funds | \$               | 210,682.01  |
| Cash Income & Trust Funds     | \$               | 33,012.17   |
| Operational Income            | \$               | 32,615.97   |
| Other Direct Income           | \$               | 12,347.83   |
| 2021 Unexpended/Reserve Funds | \$               | 5,084.35    |
|                               | TOTAL REVENUE \$ | 293,742.33  |

| EXPENDITURES                   |                       | 2022 EXPENDITURES |
|--------------------------------|-----------------------|-------------------|
| Personnel Expenses             | \$                    | 210,682.01        |
| Patron Service Expenses        | \$                    | 24,713.86         |
| Facility Management Expenses   | \$                    | 34,199.85         |
| Technology Management Expenses | \$                    | 954.00            |
| Other Direct Costs             | \$                    | 17,776.36         |
|                                | TOTAL EXPENDITURES \$ | 288,326.08        |
| REVENUE OVER EXPENDITURES      | \$                    | 5,416.25          |
| RESERVED FUNDS                 |                       |                   |
| Total Trust Funds Reserved     | \$                    | 2,635.54          |

 Vivian Allen Fund
 \$ 448.81

 Beres Fund
 \$ 2,000.00

 TOTAL UNEXPENDED/RESERVE FUNDS \$ 5,084.35

# TRUST FUND ACCOUNTING

| TRUSTEES OF TOWN<br>TRUST FUNDS<br>MANAGED | EXPENDITURE CATEGORY | REC | CEIVED 2022 | BALANCE<br>12/31/2021 | EXPENDED<br>THRU<br>11/08/2022 | D  | ONATIONS TO<br>2022 | DEPOSIT TO<br>TRUST FUND |    | SALANCE<br>2/31/2022 |
|--|----------------------|-----|-------------|-----------------------|--------------------------------|----|---------------------|--------------------------|----|----------------------|
| L.A. Cogswell*                             | LIBRARY OPERATIONS   | \$  | 1,588.28    | \$<br>-               | \$<br>1,588.28                 | \$ | -                   | \$<br>-                  | \$ | =                    |
| Dr. Francis O. Holmes*                     | MEMORIAL BOOKS       | \$  | 123.45      | \$<br>34.65           | \$<br>103.81                   | \$ | -                   | \$<br>-                  | \$ | 54.29                |
| D.W. & E. Cogswell                         | LIBRARY OPERATIONS   | \$  | 1,029.17    | \$<br>-               | \$<br>1,029.17                 | \$ | -                   | \$<br>-                  | \$ | -                    |
| A.D. Huntoon*                              | LIBRARY OPERATIONS   | \$  | 70.43       | \$<br>-               | \$<br>70.43                    | \$ | -                   | \$<br>-                  | \$ | -                    |
| Marjorie B. Bennett*                       | MEMORIAL BOOKS       | \$  | 684.08      | \$<br>188.64          | \$<br>494.34                   | \$ | -                   | \$<br>-                  | \$ | 378.38               |
| Scott J. Berry*                            | MEMORIAL BOOKS       | \$  | 122.25      | \$<br>519.31          | \$<br>-                        | \$ | -                   | \$<br>-                  | \$ | 641.56               |
| Mary F. Kjellman*                          | MEMORIAL BOOKS       | \$  | 196.81      | \$<br>361.09          | \$<br>67.48                    | \$ | 250.00              | \$<br>250.00             | \$ | 490.42               |
| James W. Doon*                             | MEMORIAL BOOKS       | \$  | 56.95       | \$<br>475.30          | \$<br>-                        | \$ | -                   | \$<br>-                  | \$ | 532.25               |
| Preston Fund                               | LIBRARY OPERATIONS   | \$  | 716.45      | \$<br>-               | \$<br>716.45                   | \$ | -                   | \$<br>-                  | \$ | -                    |
| Alice V. Colby*                            | LIBRARY OPERATIONS   | \$  | 21.18       | \$<br>_               | \$<br>21.18                    | \$ | -                   | \$<br>-                  | \$ | -                    |
| George W. Tucker                           | LIBRARY OPERATIONS   | \$  | 6,733.51    | \$<br>_               | \$<br>6,733.51                 | \$ | -                   | \$<br>-                  | \$ | -                    |
| Robert N. Fitch*                           | MEMORIAL TECHNOLOGY  | \$  | 480.40      | \$<br>=               | \$<br>-                        | \$ | 300.00              | \$<br>300.00             | \$ | 480.40               |
| Walter K. Robinson                         | MEMORIAL BOOKS       | \$  | 118.58      | \$<br>34.89           | \$<br>95.23                    | \$ | -                   | \$<br>_                  | \$ | 58.24                |
|  |                      | \$  | 11,941.54   | \$<br>1,613.88        | \$<br>10,919.88                | \$ | 550.00              | \$<br>550.00             | \$ | 2,635.54             |

<sup>\*</sup>Trusts that list Trustees of Tucker Free Library with fiduciary capacity

| LIBRARY TRUSTEE MANAGED FUNDS | EXPENDITURE CATEGORY |            | BALANCE<br>12/31/18 | BALANCE<br>12/31/19 |    | BALANCE<br>12/31/2020 |                  | BALANCE<br>12/31/2021 | BALANCE<br>12/31/2022 |    |            |
|-------------------------------|----------------------|------------|---------------------|---------------------|----|-----------------------|------------------|-----------------------|-----------------------|----|------------|
| TD Bank                       |                      |            |                     |                     |    |                       |                  |                       |                       |    |            |
| Willis Cogswell               | LIBRARY OPI          | ERATIONS   |                     | \$<br>341,727.77    | \$ | 387,192.97            | \$<br>407,824.58 | \$                    | 432,088.02            | \$ | 339,950.70 |
| Bar Harbor                    | LIBRARY DEV          | /ELOPMENT  |                     |                     |    |                       |                  |                       |                       |    |            |
| SUBFUND                       | Starti               | ng Balance | % of Fund           | 12/31/2018          |    | 12/31/2019            | 12/31/2020       |                       | 12/31/2021            |    | 12/31/2022 |
| Cammett, Helen                | \$                   | 5,001.13   | 3.15                | \$<br>7,217.58      | \$ | 8,399.62              | \$<br>8,969.98   | \$                    | 9,997.81              | \$ | 8,555.54   |
| Childs, Anna                  | \$                   | 7,247.14   | 4.41                | \$<br>10,104.61     | \$ | 11,759.47             | \$<br>12,557.97  | \$                    | 13,996.94             | \$ | 11,977.75  |
| Soderstrom, Ann               | \$                   | 189,147.45 | 88.28               | \$<br>202,275.59    | \$ | 235,402.82            | \$<br>251,387.27 | \$                    | 280,192.63            | \$ | 239,772.36 |
| TD Bank Refund                | \$                   | 7,111.97   | 4.16                | \$<br>9,531.79      | \$ | 11,092.84             | \$<br>11,846.07  | \$                    | 13,203.46             | \$ | 11,298.74  |
| Total of Funds                | \$                   | 208.507.69 | 100%                | \$229.129.58        |    | \$266.654.76          | 284.761.29       |                       | 317.390.84            |    | 271.604.39 |